

Terms and Conditions for BurnerBuddy

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Introduction

Welcome to BurnerBuddy! By using our website and services, you agree to comply with and be bound by the following terms and conditions ("Terms"). Please read these Terms carefully before using our website.

1. General Terms

1.1 Agreement: These Terms form a legally binding agreement between you ("User," "you," or "your") and BurnerBuddy ("we," "us," or "our"). By accessing and using our website or services, you agree to these Terms.

1.2 Services Provided: BurnerBuddy helps connect users with multiple woodburner installers by collecting user information (e.g., type of service required, location) through a form on our website. We pass these details on to qualified local companies who may wish to provide quotes for your service. BurnerBuddy does not perform woodburner installation services directly and is not responsible for the services provided by third-party companies.

1.3 Eligibility: You must be at least 18 years old to use our services. By using BurnerBuddy, you confirm that you meet this age requirement.

2. Use of the Website

2.1 User Responsibilities: You agree to use the website and services for lawful purposes only, and you are prohibited from using the website for any illegal or harmful activities. Unauthorized use, such as data scraping or deploying automated bots, is strictly prohibited.

2.2 Account Creation: Some services on BurnerBuddy may require you to create an account. You agree to provide accurate, current, and complete information during the registration process and to keep your account information up to date. BurnerBuddy reserves the right to suspend or terminate your account if false or misleading information is provided during registration.

2.3 Website Content: All content on the website, including text, images, graphics, and trademarks, is owned by or licensed to BurnerBuddy and is protected by copyright laws. Unauthorized reproduction or use of this content is prohibited.

3. Data Collection and Privacy

3.1 Personal Data: By submitting your details through our website, you consent to BurnerBuddy collecting and processing your personal data, including contact information and service requirements.

3.2 GDPR Compliance: BurnerBuddy complies with the General Data Protection Regulation (GDPR) and ensures that all personal data is handled securely and only for the purposes for which it was collected.

3.3 Data Sharing with Third Parties: By submitting the form, you agree that BurnerBuddy may share your personal information with third-party companies (such as local woodburner installers) to provide you with the requested quotes. These third parties are independent data controllers under the GDPR and are solely responsible for their compliance with data protection laws.

3.4 Data Storage and Retention: Your personal data will be stored securely and retained indefinitely unless otherwise required by law or for operational purposes.

3.5 Your Rights Under GDPR:

- Right to Access: You may request a copy of the personal data we hold about you.
- Right to Rectification: You can request that any inaccuracies in your personal data be corrected.
- Right to Restrict Processing: You may request that we limit how your data is processed in specific situations.
- Right to Object: You can object to the processing of your personal data for certain purposes.
- Right to Data Portability: You can request that your personal data be transferred to another service provider, subject to certain conditions.

For any inquiries related to your personal data, please contact us at [insert contact email].

4. Lead Generation and Third-Party Services

4.1 Lead Generation Process: When you submit the form on BurnerBuddy, we collect the details provided and pass them on to selected third-party service providers (woodburner installers) who may contact you with quotes.

4.2 Third-Party Companies: BurnerBuddy does not endorse or vet the qualifications of third-party companies. Users are advised to conduct their own due diligence before engaging in services. BurnerBuddy is not responsible for the actions or conduct of third-party service providers.

4.3 Agreement with Third-Party Providers: Any agreement between you and third-party service providers is solely between you and them. BurnerBuddy is not a party to any contract or agreement you may enter into with a service provider.

5. Liability and Disclaimers

5.1 No Guarantee of Quotes: BurnerBuddy does not guarantee that you will receive any quotes or offers from third-party providers. We merely facilitate the connection between you and third-party

companies.

5.2 Service Quality: BurnerBuddy does not guarantee the quality, pricing, or timeliness of services offered by third-party providers. We are not responsible for any loss or damage arising from your interactions with them.

5.3 Limitation of Liability: To the maximum extent permitted by law, BurnerBuddy is not liable for any indirect, incidental, or consequential damages arising out of or in connection with your use of the website, the services provided by third-party companies, or any interruptions or errors in website functionality.

6. Changes to Terms and Conditions

6.1 Amendments: BurnerBuddy reserves the right to modify or update these Terms at any time. Any changes will be posted on this page, and the revised Terms will take effect immediately upon posting.

6.2 Notification: We may notify you of significant changes via email or through a prominent notice on the website. It is your responsibility to review these Terms regularly to stay informed of any updates.

7. Governing Law and Dispute Resolution

7.1 Governing Law: These Terms shall be governed by and construed in accordance with the laws of the United Kingdom.

7.2 Dispute Resolution: Any disputes arising from these Terms shall be resolved through informal negotiations, followed by mediation or arbitration if necessary. Any disputes shall be subject to the exclusive jurisdiction of the courts of England and Wales.

8. Contact Information

If you have any questions about these Terms or our privacy practices, please contact us at:

[insert contact email]

[www.burnerbuddy.co.uk](<http://www.burnerbuddy.co.uk>)